

User Satisfaction Evaluation Questionnaire

What information will I gain from the User Satisfaction Evaluation Questionnaire?

The User Satisfaction Evaluation Questionnaire (USEQ) is a 6-item questionnaire that measures a person's satisfaction with virtual rehabilitation systems. Each item is rated on a 5-point Likert Scale ranging from 0 (not at all) to 5 (very much).

How long does it take to administer the measure?

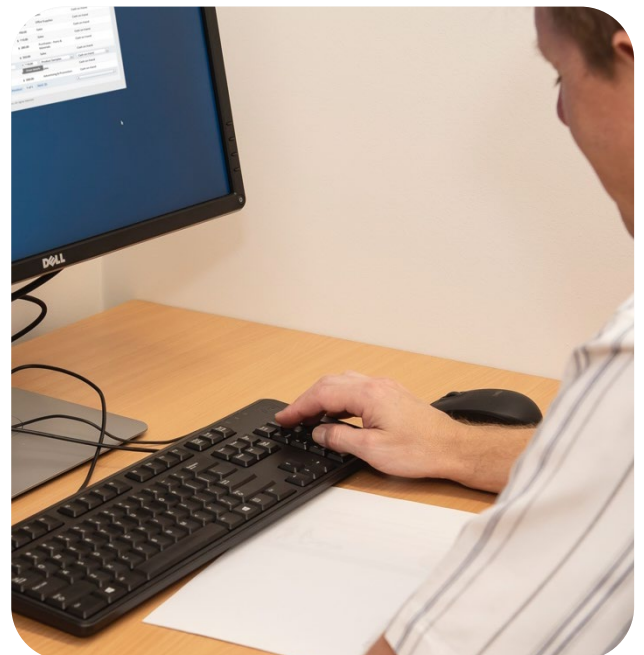
The USEQ takes 3-5 minutes to complete. Depending on the support needs of the person, the USEQ can be completed independently by the person, or it can be completed with the person and a proxy (family member or other key supporter) as an interview or conversation either in-person or over the telephone.

How do I report or score the measure?

Responses for each item are based on a categorical scale from 1 to 5. The total score is calculated by adding up the scores for items 1, 2, 3, 4 and 6, and subtracting the score for item 5. Total scores can range from 6 to 30. The higher the score, the greater the satisfaction with the virtual rehabilitation system.

How do I get more information on, or access to, the User Satisfaction Evaluation Questionnaire?

[You can get more information on, or access to, the User Satisfaction Evaluation Questionnaire here.](#)





For further information, please contact:

Associate Professor Libby Callaway
T: +61 421 356 359
E: libby.callaway@monash.edu

School of Primary and Allied Health Care
Rehabilitation Ageing and Independent Living Research Centre
Faculty of Medicine, Nursing and Health Sciences
Monash University, Peninsula Campus
47-49 Moorooduc Hwy
Frankston VIC 3199